

## VALUE STATEMENTS



### INTEGRITY

We value integrity, honesty and respect in all relationships



### EXCELLENCE

We value excellence as the appropriate standard for all services and practices



### COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



### WORKING TOGETHER

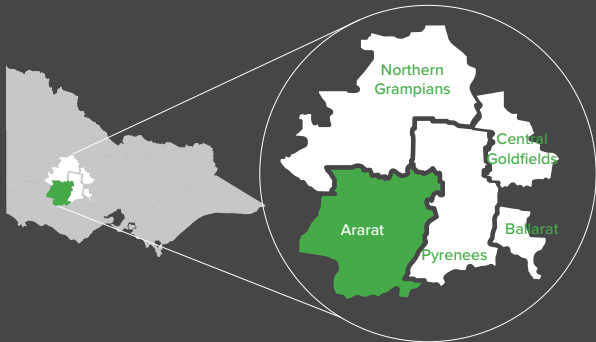
We value equally all people who make a contribution to EGHS to achieve shared goals



### LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

## LOCATION



## OUR VISION

East Grampians Health Service will improve the health, wellbeing and the quality of life for our community.

## OUR PURPOSE

To meet people's health needs through leadership, strong partnerships and wise use of resources.

# 2023-2027 STRATEGIC PLAN



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## LEADERS IN RURAL HEALTH CARE

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# EGHS STRATEGIC ACTIONS

Twelve key strategic actions have been identified based on the environmental scan, activity data, forecasts, and consultation with the community and health services' sector.

- 01 Develop a model of care for community-based chronic disease management
- 02 Proactively plan and extend:
  - The Better At Home initiatives
  - The In-home Aged Care Program
- 03 Establish a partnership mechanism to address care improvements that intersect with primary and community care
- 04 Implement the EGHS: Willaura Healthcare Service Model
- 05 Develop a digital health strategy which incorporates a coordinated approach to utilising telehealth for specialist services, virtual rounds, e-health solutions and is consistent with Grampians Rural Health Alliance (GRHA) goals and objectives
- 06 Develop and implement a capacity plan which incorporates:
  - Enhanced surgical services
  - A sustainable model for maternity services
  - Enhanced Urgent Care services
- 07 Proactively plan an integrated aged care service model inclusive of recommendations coming from the Royal Commission into Aged Care

- 08 Refine the EGHS workforce strategy to align with changes in service delivery across the organisation
- 09 Develop a research strategy that positions EGHS as a destination for rural health research
- 10 Map and review the value exchange for all of EGHS partnerships and establish appropriate governance mechanisms for all partnerships consistent with the Victorian Health Service Partnership approach
- 11 Establish formal role delineation with partner health services for medical, maternity and surgical services
- 12 Review all existing pathways of care where more than one service provider is identified and act on gaps.



## STRATEGIC PLAN FRAMEWORK

The following framework has been used to guide the details of the EGHS Strategic Plan. EGHS used four advancement platforms to support decision making regarding future investment for ongoing improvement. These are:

**A. Community:** connecting with the community to provide equitable and accessible person-centered safe, effective, high quality care.

**B. Health Service:** development of the health service to strengthen its governance, business and financial capacity.

**C. Partnerships:** strengthening relationships with partners within the community and the broader health and community service system.

**D. People:** enabling the workforce by creating a working environment that stimulates team spirit, passion, engagement, learning, achievement and innovation.

EGHS' work is underpinned by values of integrity, excellence, community, working together and a learning culture.

