



East Grampians
Health Service
*improving the health
of our community*

CONCERN SNAPSHOT

JANUARY TO MARCH 2023

TYPE OF FEEDBACK



TOTAL



COMPLAINT

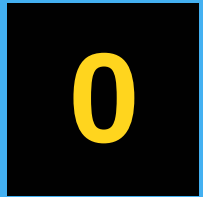


CONCERN



SUGGESTION

SEVERITY RATING



Catastrophic



Major



Moderate



Minor

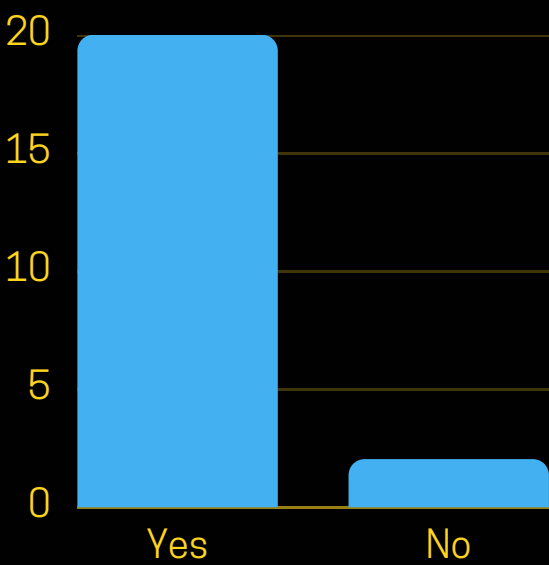


No action
required

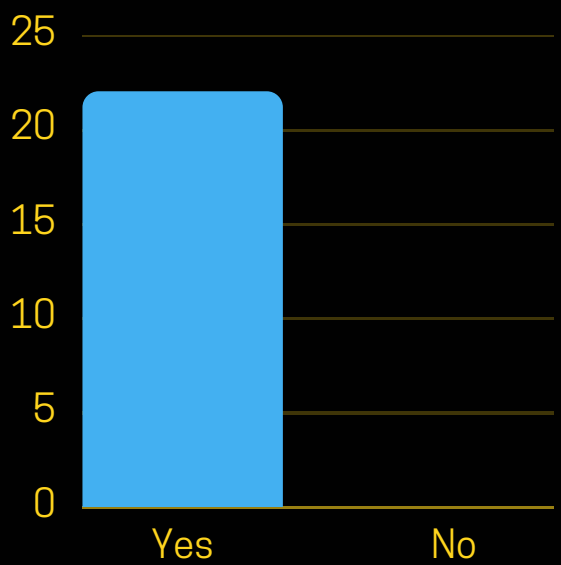
FEEDBACK RELATING TO



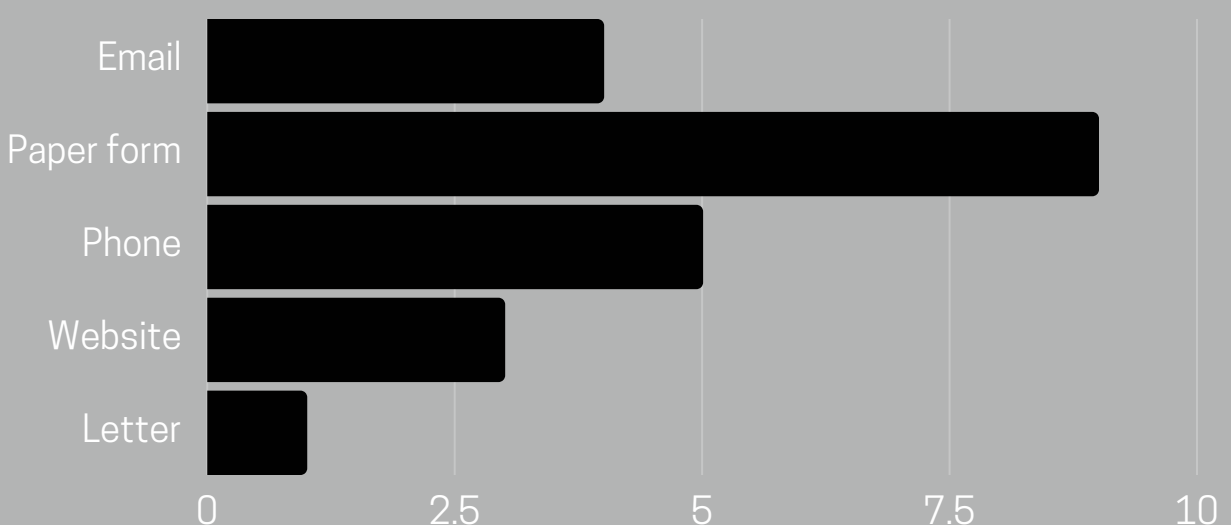
Acknowledged in 24 hrs



Closed in 30 days



FEEDBACK METHOD





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COMPLIMENT SNAPSHOT

JANUARY TO MARCH 2023

43

JANUARY

52

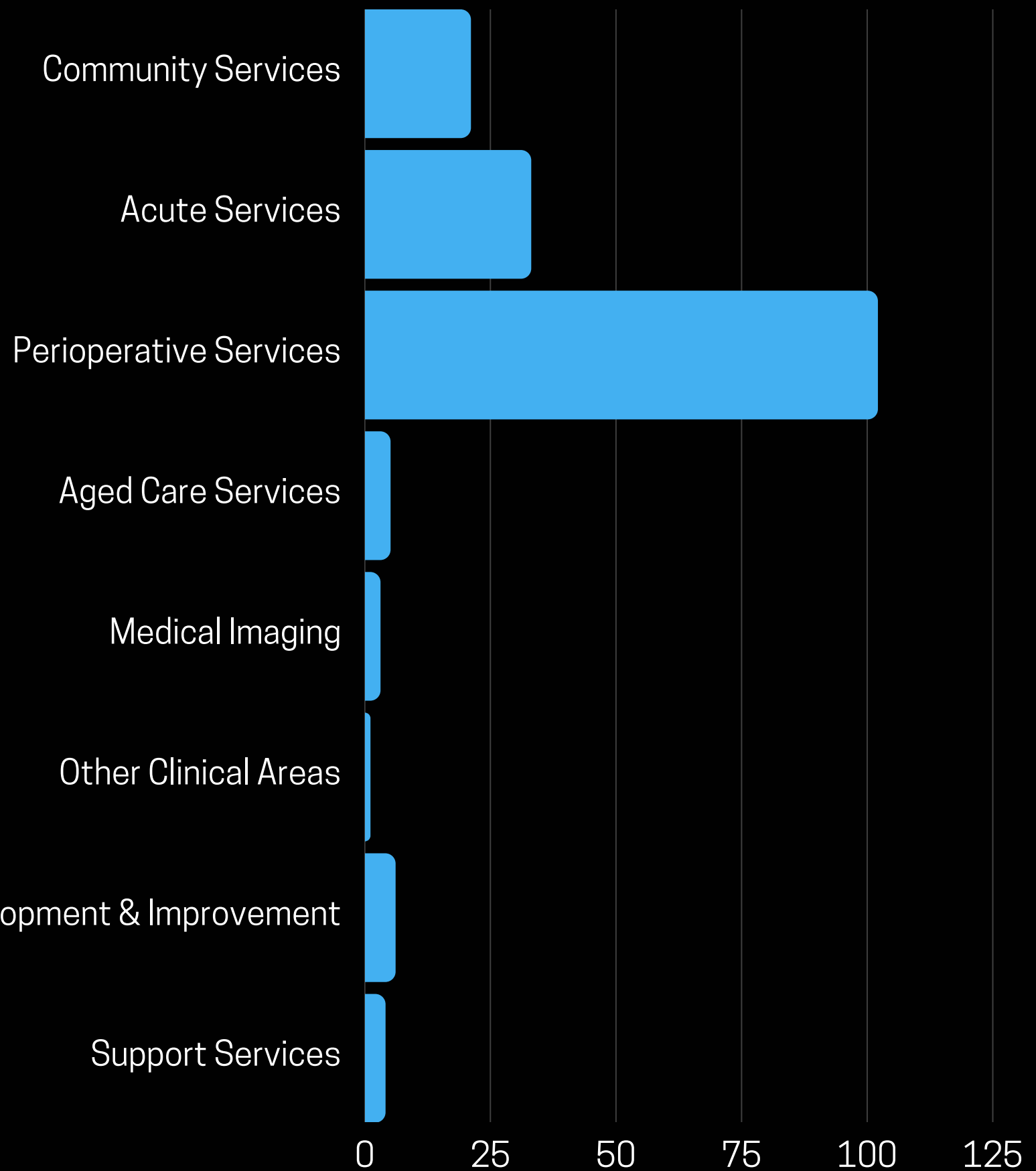
FEBRUARY

80

MARCH

175

TOTAL



YTD
TOTAL

175