

## Residential Care

East Grampians Health Service is committed to providing safe and high quality care for older people with a focus on the individual, their family, friends and the community.

Our facilities deliver modern aged care that promotes your choices, privacy and dignity in a home like environment.

70 Lowe Street and Willaura Nursing Home provide 24 hour care by qualified nursing staff.

Garden View Court and Parkland House provide quality accommodation and assistance for older people requiring hostel care.

## Respite Care

Respite care can be arranged subject to availability of rooms, and must be for a minimum of one week to a maximum of 63 days per financial year.

## Lifestyle

You will be encouraged to maintain contact with your current interests in the wider community — family, church, social, professional, sporting or club friendships.

Leisure and lifestyle staff will consider your individual needs, interests and preferences.

## Dining

Each facility provides personalised environments for dining and relaxing in the company of others. You may choose to remain in the privacy of your own room if you prefer.

Our facilities provide a variety of meals from our onsite kitchen. Meal times are the perfect time for getting together with other residents to share stories of the day.



## Services provided . . .

- Trained staff 24 hours a day
  - Cleaning of rooms and linen
  - Accessible facilities
  - Clothing labeling service
  - Laundry service\*
  - Daily mail service
  - Daily newspaper delivery\*
  - Hairdressing\*
  - Manicures\*
  - Access to medical services
  - Pharmacy delivery service
  - Hospital facility next door
  - Physiotherapy
  - Massage
  - Regular hearing and eye checks
  - Dental care
  - Podiatry
  - Dietetics
- \* Additional fees may apply

Please remember EGHS is a smoke free environment.

## EAST GRAMPIANS HEALTH SERVICE VALUE STATEMENTS



### INTEGRITY

We value integrity, honesty and respect in all relationships



### EXCELLENCE

We value excellence as the appropriate standard for all services and practices



### COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



### WORKING TOGETHER

We value equally all people who make a contribution to EGHS to achieve shared goals



### LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

## Residential Care

East Grampians Health Service

For more information contact:

70 Lowe Street - P: 03 5352 9323

E: [managerlowestreet@eghs.net.au](mailto:managerlowestreet@eghs.net.au)

Garden View Court - P: 03 5352 9324

E: [managervgc@eghs.net.au](mailto:managervgc@eghs.net.au)

Parkland House - P: 5354 1600

E: [managerwillaura@eghs.net.au](mailto:managerwillaura@eghs.net.au)

## Fees

Aged care fees are in accordance with the requirements of the Aged Care Act 1997.

Income and assets are assessed by Services Australia or the Department of Veterans' Affairs.

More information about fees and charges can be obtained by contacting the Admissions Officer on 03 5352 9316 or My Aged Care on 1800 200 422.



## Improving the health of our community

East Grampians Health Service is committed to providing quality care for all members of our community

Fully accredited by the Australian Council on Healthcare Standards and the Aged Care Quality and Safety Commission

P: 03 5352 9300 F: 03 5352 9333