



FEEDBACK SNAPSHOT

OCTOBER TO DECEMBER 2021

TYPE OF FEEDBACK



TOTAL



COMPLAINT



CONCERN



SUGGESTION

SEVERITY RATING



Catastrophic



Major



Moderate

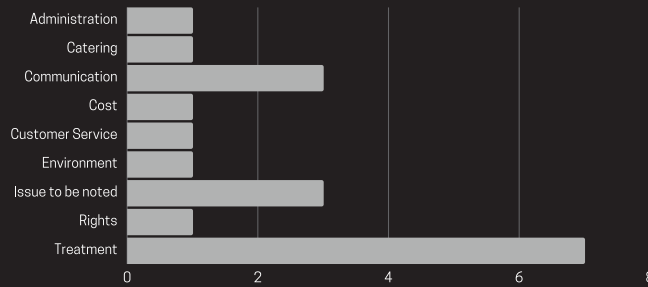


Minor

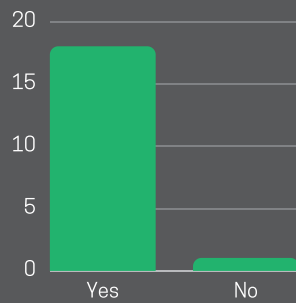


No action
required

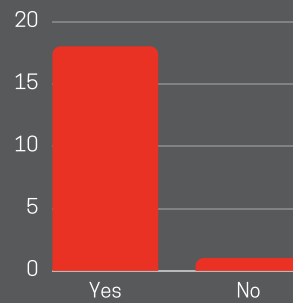
FEEDBACK RELATING TO



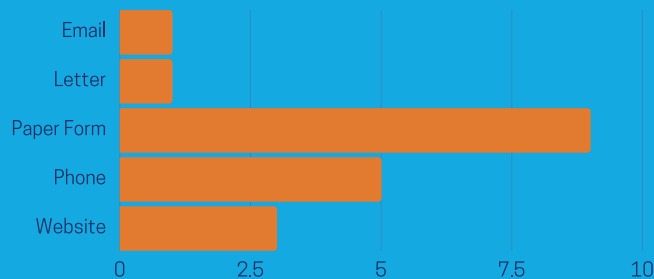
Acknowledged in 24 hrs



Closed in 30 days



FEEDBACK METHOD





COMPLIMENT SNAPSHOT

OCTOBER TO DECEMBER 2021

83

OCTOBER

36

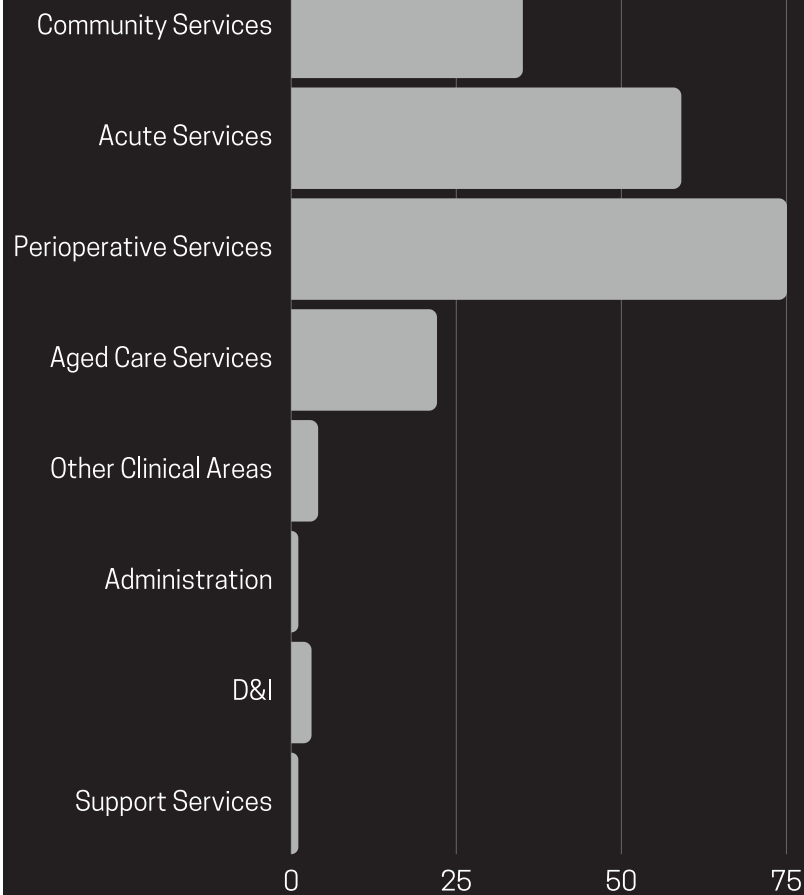
NOVEMBER

81

DECEMBER

200

TOTAL



**YTD
TOTAL**

733