

EAST GRAMPIANS HEALTH SERVICE
VALUE STATEMENTS



INTEGRITY

We value integrity, honesty and respect in all relationships



EXCELLENCE

We value excellence as the appropriate standard for all services and practices



COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



WORKING TOGETHER

We value equally all people who make a contribution to EGHS to achieve shared goals



LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

**Medical Imaging Department
Office Hours**

Girdlestone Street, Ararat 3377

8.30 am to 12.30 pm

1.00 pm to 5.00 pm

Appointments are required for all Medical Imaging Services.

Exceptions may be made for URGENT cases.

Appointments can be made in person or by calling 03 5352 9325.

If you have not been able to speak directly to Reception Staff please leave a message and your call will be returned as soon as possible.



**The Victoria Police
Blue Ribbon
Foundation**

The Foundation has donated funds to enable the purchase of Medical Imaging Equipment at East Grampians Health Service.



Improving the health of our community

The East Grampians Health Service Medical Imaging Department offers an extensive range of services to the Ararat and District.

P: 03 5352 9325 F: 03 5352 9444

E: radrecep@eghs.net.au



The Medical Imaging services include:

- General X-ray
- Dental X-ray
- CT
- Ultrasound (including general, obstetric, vascular, musculoskeletal, paediatrics, small parts and echocardiograms)

The Medical Imaging Department has well-qualified staff and a Radiologist who visits weekly from Bendigo Radiology to perform interventional procedures such as injections to joints, biopsies and drainages under the guidance of medical imaging.

Please ensure that you bring along your Radiology Request Slip from your Doctor, as it is an essential legal document that is required for your procedure. If you have misplaced or lost your request slip you will need to contact your Doctor prior to your appointment for a repeat request.

The Medical Imaging Department stores images electronically, so films are not stored on site.

If patients would like films or CD's it is preferable to advise Reception Staff at the time of your appointment.

Hard copies may be required if you are seeing a specialist. Please contact the Medical Imaging Department in advance of your specialist appointment so films/CD's can be organised prior to this.

Accounts

The medical imaging department bulk bills pension and health care card holders. Alternatively, patients receiving xrays', ultrasound and C.T.'s will incur an out of pocket expense.

All accounts are to be settled on the day of examination. The Medical Imaging Department can advise the cost of your examination prior to your appointment.

Upon settlement of the account the Medical Imaging Department can process your account directly to Medicare for the Medicare portion to be reimbursed overnight into your bank account, providing you have your bank details registered with Medicare.

If your bank details are not registered with Medicare, you will need to take your account to Medicare to claim your reimbursement.