



Residential Aged Care

East Grampians Health Service is committed to providing safe and high quality care for older people with a focus on the individual, their family, friends and the community.

Our modern facilities, comfortable surrounds and leisure and lifestyle programs make an important contribution to our Residents self-esteem and independence.

70 Lowe Street is a modern 45 bed facility providing 24 hour nursing home care by qualified registered and enrolled nurses.

Garden View Court and Parkland House provide quality accommodation and assistance for older people requiring hostel care.

Lifestyle

Residents are supported to maintain contact and interest in the wider Community — family, church, social, professional, sporting or club friendships.

Our Lifestyle Co-ordinators arrange a wide range of activities and outings suited to each Resident's individual needs and wishes.

Inside areas are available for eating and relaxing in the company of others. Residents have the privacy of their own room when they wish.

Choice of Menu

Hospitality services are provided in a friendly and generous manner. A choice of menu is available, catering for personal preferences and specific dietary requirements.

Services provided . . .

- Trained staff 24 hours a day
- Cleaning of rooms and linen
- Accessible facilities
- Clothes labeling service
- Laundry service *
- Daily mail service
- Daily newspaper delivery *
- Hairdressing Salon*
- Manicures*
- Access to medical services
- Pharmacy delivery service
- Hospital facility next door

Additional Services

Access to physiotherapy, massage, social programs, nursing support, podiatry and a dietitian.

* Additional fees apply

EAST GRAMPIANS HEALTH SERVICE VALUE STATEMENTS



INTEGRITY

We value integrity, honesty and respect in all relationships



EXCELLENCE

We value excellence as the appropriate standard for all services and practices



COMMUNITY

We respect the dignity and rights of our community and acknowledge their beliefs, regardless of their cultural, spiritual or socioeconomic background



WORKING TOGETHER

We value equally all people who make a contribution to EGHS to achieve shared goals



LEARNING CULTURE

We strive to continually learn and develop through education, training, mentoring and by teaching others

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East Grampians Health Service

For more information contact:

70 Lowe Street - P: 03 5352 9323

E: managerlowestreet@eghs.net.au

Garden View Court - P: 03 5352 9397

E: managervgc@eghs.net.au

Parkland House - P: 5354 1600

E: managerwillaura@eghs.net.au

Fees

Aged care fees are controlled by the requirements of the Aged Care Act 1997.

Fees and charges are those prescribed by the Department of Health for all residential aged care facilities in Australia.

Further information about fees and charges can be obtained by contacting the Aged Care Admissions Officer on 03 5352 9316 or my Aged Care on 1800 200 422.



Improving the health of our community

East Grampians Health Service is committed to providing quality care for older people

Fully accredited by the Australian Council on Health Care Standards and the Australian Aged Care and Quality Agency

P: 03 5352 9300 F: 03 5352 9333