



East Grampians
Health Service

Patients, Residents, Clients

RIGHTS & RESPONSIBILITIES



East Grampians Health Service supports the rights of patients, residents and clients and their carers by providing a clear statement of expectations that is understood by both users and providers.

At East Grampians Health Service it is expected that respect will be demonstrated to everyone by everyone.

You have the right to:

- | | |
|----------------------|---|
| ACCESS | A right to access health care |
| SAFETY | A right to receive safe and high quality health care |
| RESPECT | A right to be shown respect, and to be treated with dignity and consideration |
| COMMUNICATION | A right to be informed about services, treatment, options and costs in a clear and open way |
| PARTICIPATION | A right to be included in decisions and to make choices about your health care |
| PRIVACY | A right to privacy and confidentiality of your personal information |
| COMMENT | A right to comment on your health care, and to have your concerns addressed |





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You have the responsibility to:

Work with your treating team by providing relevant information about your health and circumstances that may influence your treatment, recovery or stay in hospital.

If you would like to provide feedback, please contact:

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